

CEM Victor Integration Release Notes

August 2017

Product: Unified Victor/C-CURE 9000 Integration Software for CEM

- Release: Victor Unified_3.60_Release_3.60.500.232
- Integration Software: V5.0.11.11
- CEM AC2000 V8.0

Overview

The CEM Victor Integration functionality allows:

- Up to 8 General Alarms, 12 Access Alarms and 5 Intruder Alarms to be associated with Victor Events, Salvos and Video Actions.
- Bi-directional Ack/Can alarms - between AC2000 AED and Victor Event Viewer.
- Victor Activity log, displays a live report to show which operator triggered an Unlock Door, Lock Door, or OneShot Door (momentarily unlock) from Victor Client.
- Victor Activity log - displays the Operator who acknowledged/cleared alarms.
- Find in Journal - to generate Reports to show which operator triggered an Unlock Door, Lock Door, or OneShot Door (momentarily unlock) from Victor Client.
- Find On Map - displays the Device location (dropped on Map)

Features

- Auto-population of mapped CEM AC2000 Devices
- Database syncing time between AC2000 and Victor is less than 2 minutes for 300 Devices.
- CEM Reader address and device description hardcoded to the Device name in Victor.
- ServiceLogger app is for technical Engineers only. This application shows all database activity between Victor and AC2000 Servers.
- This is an English language only release.

Hardware Requirements

- CEM AC2000 Server workstation
- Victor 5.0 Server and Client workstation.
Note: CEM AC2000 Workstation can be installed on any Server or Client workstation.
- A computer monitor for each station.

Software requirements

The CEM Victor Integration for Victor 5.0 requires the following to work:

- CEM AC2000 Server
Note: no Victor Integration License required.
- CEM AC2000 Workstation
- Victor 5.0 Unified_3.60_Release_3.60.500.232 (including 'CEM Victor Integration Driver Service' License ADV-C-CEM)
- CEMIntegration_500_Release_5.0.11.11

Qualified Operating Systems

Windows 10 Enterprise 64bit (version 1703)
Windows 7 Enterprise 64bit
Windows 7 Pro 64bit

Limitations

- If a CEM Reader alarm is acknowledged /cancelled in AC2000, the Acknowledged/Cleared by Operator '<Name>' is not logged in Victor Activity.
- CEM Devices only populate the Victor Device tree after the Post-Installation instructions are followed.
- CEM Device icons in the Victor Device tree have to be refreshed manually
- Specific Device Icon alerts need to be made clearer in the Victor Device tree and Victor Maps.
- CEM Devices in the Victor Device Tree need to be manually refreshed when any alarm is acknowledged or cancelled.
- All CEM Device icons in the Device tree are the same for Readers and Intruder panels.
- A PIN alert displays a Duress icon in the Victor device tree, and on Maps.
- There is an option to re-synchronise the CEM database with the Victor database. This option will re-query the CEM database for currently mapped Device with External Systems alarms, and will insert / delete these Devices from Victor depending on their validity. *Note: It should only be used to perform database housekeeping in the Victor database and is only available using Victor Client running on a Victor Server workstation.*
- Database sync stuck in a continuous loop if a new alarm is added when the CEM Service is running. CEM Victor Integration Driver Service needs to be stopped for a minute, and then restarted.
- Victor Map icon goes out of sync with the Victor Device Tree icon after multiple alarms on the same Device are cleared down to one alarm.
- If the CEM Service is stopped and started quickly, the Service only runs for around 90 seconds, then stops.
- Once the CEM and Victor databases are synced, the CEM Reader description cannot be changed unless all External System alarms linked to the device are removed, and then added again.
- Some External System alarms cannot be added to multiple Devices at once. The 'Select All' check box does not appear when adding External alarms.
- Victor Express is not supported.

Pre-Installation

1. Administration privileges are necessary for all installations.
2. Ensure the site network is working.
3. Acknowledge and Clear ALL alarms on the Victor Client workstation - No alarms remain.
4. Close the Victor Client application.
5. Open the CEM AC2000 Floatbar > Ack/Can Application > Acknowledge and Clear ALL alarms - No alarms remain.
6. The Administrator must have a new Victor 5.0 license to include the CEM Victor Integration Driver Service.
7. Login to CEM AC2000 Server to enable Victor process via the Integration menu
8. Install the Victor 5.0 Server and Client.

Installation

1. Run the latest CEM Victor Integration as Administrator
2. Connect using: Windows authentication credentials of current user
3. Click Next >
4. Enter CEM AC2000 Server (CDC) name and IP address
5. Complete Install Wizard
6. Click OK

Note: The CEM AC2000 Server (CDC) name and IP address will be asked for during installation on the Victor Server workstation only.

Post-Installation

1. Open the Victor Server Configuration Application
2. Start all Services including the CEM Victor Integration Driver Service
3. Wait 2 minutes for Database syncing to complete
4. Open Victor Client
5. Any CEM Devices with External Systems alarms configured will appear in the Victor Client - Device tree.

Further information

For further information, refer to the **Victor Integration Component - Installation and configuration guide**

End of Release Notes

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